

5th Medication Safety Conference 2012

15th- 17th November, St. Regis Hotel, Saadiyat Island, Abu Dhabi, UAE





Sponsorship and Exhibition Opportunity

If you would like to participate in knowledge sharing in the field of Medication Safety, present your commitment to the community, seek business development opportunities or raise you company's profile, you can do all the above by exhibiting or sponsoring at the 5th Medication Safety Conference and we will bring your target customers to you. Please contact our dedicated team who will study your needs and customize the sponsorship and exhibition package that best meets your company requirements.

Limited Sponsorships and exhibition spaces available

For more information, please contact:

Iman Abu Omar- iman@synovetics.com Rizwan Tarmohammad –rizwan@synovetics.com With the support from the Abu Dhabi Health Services Co. PJSC (SEHA) the 5th Medication Safety Conference will once again embark on a campaign to improve patient safety in the region. Chaired by Dr. Ali Al Obaidli, Group Chief Officer Clinical Affairs, Abu Dhabi Health Service Company PJSC(SEHA), this highly anticipated event will take place from 15th - 17th November 2012 in Abu Dhabi. Reaching yet another milestone, the 5th Medication Safety Network (IMSN) Annual Meeting for the first time in the Middle East.

Based on its previous successes, the 5th Medication Safety Conference will attract over 1000 pharmacists, physicians, nurses, students and other healthcare professionals devoted to patient safety and in particular medication safety best practices from all corners of the world.

A faculty of distinguished international and regional speakers will converge on the country's capital to provide delegates with up-todate research and strategies to both increase delegates' awareness of critical safety issues and share top-quality scientific material.

The 5th Medication Safety Conference 2012 will be a ground for interaction for the best healthcare specialists, public & private hospital managements, specialists in healthcare quality, pharmacists, representatives from pharmaceutical companies & contract research organizations, nurses and medical professionals from all over the World.

Key Topics

- Strategies for managing drug shortages
- Strategies for patient disclosure errors
- Patient safety culture focus on medication error reporting
- Quality and medication safety performance indicators and measurement strategies

Who should attend:

- Pharmacists
 Health care policy makers
 Risk Managers
- Healthcare quality specialists
 Public & Private hospital
 management
 Representatives frompharmaceutical companies
- Nurses
 Medical professionals



Trigger tools for medication

Ensuring medication safety

Technology, automation and

informatics role in medication

practices from nursing

Medication safety pearls

safety

safetv

perspective



5th Medication Safety **Conference 2012**

15th- 17th November, Abu Dhabi, UAE



Welcome from the Chair

We take great pleasure in inviting you to join us for the landmark 5th Medication Safety Conference, supported by SEHA (Abu Dhabi Health Services Co. PJSC) and the International Medication Safety Network (IMSN). We are proud to announce that this year marks the first time that the IMSN will be holding their annual meeting in this region, as a milestone towards setting world-class practices in medication safety and following the UAE joining the network as a member in 2010. This event reinforces the tradition that the Medication Safety Conference series has created of delivering top-quality, unparalleled scientific material, becoming a medication safety beacon for the healthcare professionals in the UAE and surrounding regions.

The Medication Safety Conference organizing committee prides itself in being a regional leader in providing delegates with the most up-to-date, best practices in medication safety and the 5th installment is sure to provide delegates with the most enriching, leading edge updates available as they will be presented by the upper echelon of world renown speakers representing leading Medication and Patient safety organizations. These organizations include the Institute for Safe Medication Practices (ISMP, USA), the American Society of Health-System Pharmacists (ASHP), American College of Clinical Pharmacy (ACCP) and Joint Commission (JC), amongst many other organizations devoted to improving the quality of patient care and safety provided in the region.

The program offers accreditation for CME hours to be delivered through the high caliber speakers' presentations and thought provoking, interactive workshops.

Thank you for your commitment and continuous support of the Medication Safety Conferences. We hope that you will enjoy the event and leave with a host of ideas, experiences and methods that you can apply at your own practice.

Kind Regards,

Dr. Ali Abdul Kareem Al Obaidli Honorary Chairman, 5th Medication Safety Conference Group Chief Officer Clinical Affairs, Abu Dhabi Health Services Co. PJSC (SEHA)

Dr. Sahar Abu Omar Chairperson, 5th Medication Safety Conference, Scientific Committee Corporate Clinical Affairs Manager SEHA (Abu Dhabi Health Services Co. PJSC)

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Dr. Sohail Fitieh Chairman, 5th Medication Safety Conference, Organizing Committee

Dr. Rony Zeenny President Middle East Chapter of **Clinical Pharmacy**

Learning Objectives

Upon conclusion of the conference, the delegate will:

- 1. Be able to understand major strategies utilized to manage drug shortages
- 2. Be introduced to methodologies used in disclosing errors to patients
- 3. Learn how to improve medication error reporting and patient safety culture in organizations
- 4. Be able to identify performance indicators and measurement strategies related to medication safety
- 5. Learn how to implement trigger tools in medication management and use processes to enhance medication safety
- 6. Be able to examine medication safety practices from a nursing perspective
- 7. Be introduced to the latest technology, automation and robotics' roles in medication safety
- 8. Learn how to establish antimicrobial stewardship programs in hospitals



Accreditation

CMF Credits

The 5th Medication Safety Conference offers up to 17.5 CEU / CME credits

How can Learn credits?

Continuing education credit will be awarded to all delegates who submit completed evaluation forms upon completion of the event

Certification

Delegates must submit complete evaluation forms indicating lectures have been attended by including the appropriate code. Cerificates or statments of credit will be issued upon completion of the conference on 16th November, at the registration counter



The American College of Clinical Pharmacy is accredited by The Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education.



Keynote Speakers

Michael Cohen President and CEO, Institute for Safe Medication Practices, USA

Stanley Kent Immediate Past President American Society of Health System Pharmacists, USA

Jeannell Mansur Practice Leader, Medication Safety, Joint Commission Resources, USA

Allen Vaida Executive Vice President Institute for Safe Medication Practices, USA



ISMP





Day 1, Thursday, Nov	vember 15th
7:30 – 8:15	Morning Coffee
8:15 – 8:30	Welcome From The Chair
0.20 0.15	Keynote Lecture
8:30 – 9:15	Designing Medication Error Reporting Programs That Foster Safer Medication SystemsMichael CohenPresident and CEO, Institute for Safe Medication Practices, USA
Session 1	Shifting Paradigms in Drug Shortages Moderator: Sahar Abu Omar
9:15 – 10:00	Drug Shortages: A Global Safety Perspective Stanley Kent Immediate Past President, American Society of Health System Pharmacists, USA
10:00 – 10:30	Impact of Drugs Shortages in the RegionAbdullah Al HumaidanExecutive Director, National Drug and Poison Centre, Saudi Food and Drug Authority, KSA
10:30- 11:00	Drug Availability Survey - Gaps That Impact Lives Mohammed Abu El Khair Head of Pharma/Medicine and Medical Product Regulation, Health Authority, Abu Dhabi (HAAD)
11:00 – 11:10 11:10 – 11:25	Question & Answer Session Coffee Break
11:00 – 11:30	Poster Session
Session 2	Safety Culture Accross Continents Moderator: Sohail Fitieh
11:25 – 11:55	Nurturing a Just Culture in a Healthcare SystemHoward PodolskyChief Medical Officer, Al Ain Hospital
11:55 – 12:40	Disclosure of Unanticipated Outcomes Ghada Barakati Al Sharif Consultant Healthcare Quality and Organization Management, KSA
12:40 – 1:05	The Evolution of Safety Culture: SEHA ExperienceSahar Abu OmarClinical Affairs Manager, Abu Dhabi Health Services Co. PJSC (SEHA)
1:05 – 1:15 1:15 – 2:15	Question & Answer Session Lunch Break
1:00 – 1:30	Poster Session
Session 3	E-Safety: Technology and Beyond Moderator: Lana Hammad
2:15 – 3:00	Achieving Safe Adoption of EMR/CPOE Technologies in Health Care Settings Jeannell Mansur Practice Leader, Medication Safety, Joint Commission Resources, USA
3:00 - 3:30	Best Practices: Medication Safety with Pharmacy Automated Dispensing DevicesKaren LochbihlerSystem Director of Pharmacy Informatics and Technology, Cleveland Clinic, USA
3:30 - 4:00	Smart Pumps Transforming the Safety of Medication AdministrationGail BerglundExecutive Director of Clinical Practice, CareFusion
4:00 – 4:30	Close the Loop: Scan for Safety Adeline Saliba Acting Pharmacy Manager and Medication Safety Manager, Corniche Hospital
4:30 – 4:40	Question & Answer Session
4:15 – 4:45	Poster Session

Day 2, Friday, November 16th

8:00 - 8:30	Morning Coffee		
Session 4	Connect the Dot	ts to Improve Performance	Moderator: Adeline Saliba
	Keynote Lecture		
8:30 – 9:15	Strategy and Executio Scott Knoer	n- Leading the Pharmacy Enterprise through Perfo Chief Pharmacy Officer, Cleveland Clinic, Ohio, USA	-
9:15 - 10:00	Results from the 2011 Allen Vaida	ISMP Medication Safety Self Assesment [®] for Hosp Executive Vice President, Institute for Safe Medication	

Day 2, Friday, November 16th

10:00 – 10:30	Integrating Trigger Tools into your Patient Safety Program Ghada Barakati Al Sharif Consultant Healthcare Quality and Organization Management, KSA				
10:30 – 10:40 10:40 – 10:50	Question & Answer Ses Coffee Break	sion			
Session 5	Highlights in Me	dication Safety	Moderator: Hashem Tarifi		
10:50 – 11:00	Purple Glove Syndrom Marlene Moukarzel	e Clinical Pharmacist, Mafraq Hospital			
11:00 – 11:10	Red Man Syndrome Thekra Hassan				
Oral Abstract Presentatio	n Finalists				
11:10 – 11:20	Intravenous (IV) Opioic Andrew Donnelly	I Failure Mode and Effects Analysis (FME University of Illinois Hospital & Health Scien			
11:20 – 11:30	The Impact of Insulin S Nora Saad Al Banyan	liding Scale Standardization King Fahad Medical City, Kingdom of Saud	i Arabia		
11:30 – 11:40	Pharmalligence: A Rob Sajjad Ahmad	ust Trigger Methodology Al Ain Hospital, UAE			
11:40 – 11:50	Improving Adverse Dru Awad A. M. Amayrh	g Events Detection in a General Hospital Hamad Medical Corporation - Al Khor Hosp			
11:50 – 12:00		eric Substitution in the United Arab Emir i Zayed Military Hospital, UAE	ates (UAE): Focus on Renal Patients		
12:00 – 1:30	Prayer and Lunch Brea	k			
Session 6	Bridging the Gap	os: Risk Mitigation	Moderator: Mahmoud Abu Mandil		
1:30 – 2:15	Strategies for the Mana Jeannell Mansur	gement of High Alert Medications Practice Leader, Medication Safety, Joint Co	ommission Resources, USA		
2:15- 3:00	Medication Near-Miss R Michael Cohen	Reporting as a Risk Reduction Strategy President and CEO, Institute for Safe Medic	ation Practices, USA		
3:00 – 3:30	Shrinking of Thinking a Cathleen Ann Wheatley	n d Medication Safety in a eSmart World Chief Nursing Officer, Abu Dhabi Health Se			
3:30 – 3:45	Coffee Break				
3:45 – 3:55 3:55 – 4:55	Question & Answer Ses Closing Awards Ceremo				

Day 3, Saturday, November 17th

Workshops	Hall A	Hall B
8:30 - 10:30	Antimicrobial Stewardship Rayhan Hashmey, <i>Tawam Hospital</i> Kholoud Bin Rafea, <i>Tawam Hospital</i> Moderator: Hashem Tarifi, <i>Tawam Hospital</i>	Global Trigger Tools: Implementation, Implications and Limitations Ghada Barakati, Consultant Healthcare Quality and Organization management, KSA Moderator: Sohail Fitieh, Conference Chairman
11:00 – 1:00	Implementation of the ISMP Medication Safety Self Assesment® for Hospitals Allen Vaida, ISMP, USA	Improving your Medication Reconciliation Process to Improve Transition in Care Gaps Jeannell Mansur, JCI, USA
	Moderator: Lara Qadi, Mafraq Hospital	Moderator: Rafik Youssif, SKMC
2:00 - 4:00	Introduction to Medication Safety Mohammed Tashtoush, Al Ain Hospital Tarig Izzeldin, Tawam Hospital	Towards Quality Practice: Scenarios in Etiquette Based Pharmacy Osama Tabbara, <i>Cleveland Clinic, Abu Dhabi</i>
	Moderator: Faris Al Masri , AHS	Moderator: Mahmoud Abu Mandil, Al Ain Hospital



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15th - 17th November, Abu Dhabi, UAE

How to Register					
🕻 www.synovetics.com 🖉 info	o@synovetics.com	🙆 Tel: +971 02 4434331	Eax: +971 02 4918626		
This conference has a limited capacity. Pre-rec	jistration is mandatory.				
Personal Details		Accompanying [Delegates		
		Omission of details will	Omission of details will result in incomplete registration		
Title/Full Name		1			
		Mobile:	Email:		
Job Title/Organisation		2			
		Mobile:	Email:		
Mobile/Phone		3			
		Mobile:	Email:		
Email Address		4			
		Mobile:	Email:		
Yes, I would like to receive information on future	ure events and services	For more names attach a	separate sheet.		
by e-mail. I do not want my address to appear on the de 	legates list.	This form must be signed by the delegate or an authorised person before we can accept the booking.			
Fees		Payments			
Pre-registration will be closed on November 13th, 2012		Please choose one of the following payment methods			
		By cheque payable to Synovetics			
Physicians, Pharmacists, Nurses, Others		By Bank Transfer Bank:	HSBC		
□ Normal Registration	AED 1000 / USD 287		Airport Road - Abu Dhabi, UAE		
On-Site Registration (November 14th – onwards)	AED 1200 / USD 345		011-401734-001 BB ME AE AD ABU		
🗌 Workshops (TBA) – Multiple	AED 150 / USD 43	IBAN:	AE13020000011401734001		
□ Workshop(TBA) – Single	AED 200 / USD 57		SYNOVETICS		
		Please send your Bank Transfer remittance form as confirmation of payment Your Bank transfer reference:			
No. of delegates Total amount					
A confirmation letter will be sent upon receipt of your registration form. Please note that full payment must be received prior to the event. Payment can be made via company cheque / Bank drafts in AED. All payments should be in favour of Synovetics.					
Cancellation/Substitution Polic	Cy	Event Venue/Accommodation			
If you are unable to attend, a substitute delegate in your place. If this is not suitable, a 20% adminis Registrations cancelled less than two weeks befo refundable.	will be very welcome stration fee will apply.	ST REGIS EADYAY HILARD - ABY DHABI	Saadiyat Island, Abu Dhabi Construction Gate C United Arab Emirates Phone: +971(2) 4988888 E-Mail: reservations.saadiyat@stregis.com Web: http://www.stregissaadiyatisland.com/		
Visa Requirement		Signature			
Delegates requiring visas should contact their re- high commission in their country of residence.	spective embassy or				
		Date:	Signature:		
		(By signing this form you are acco	epting terms and conditions as mentioned above).		
Synovetics reserves the right to make any modifications to the programme in occurrence of any unforeseen circumstances.					



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