Medication Error & Near Miss Reporting

Basic Medication Safety (BMS) Certification Course

King Saud bin Abdulaziz University for Health Sciences

Ministry of National Guard – Health Affairs

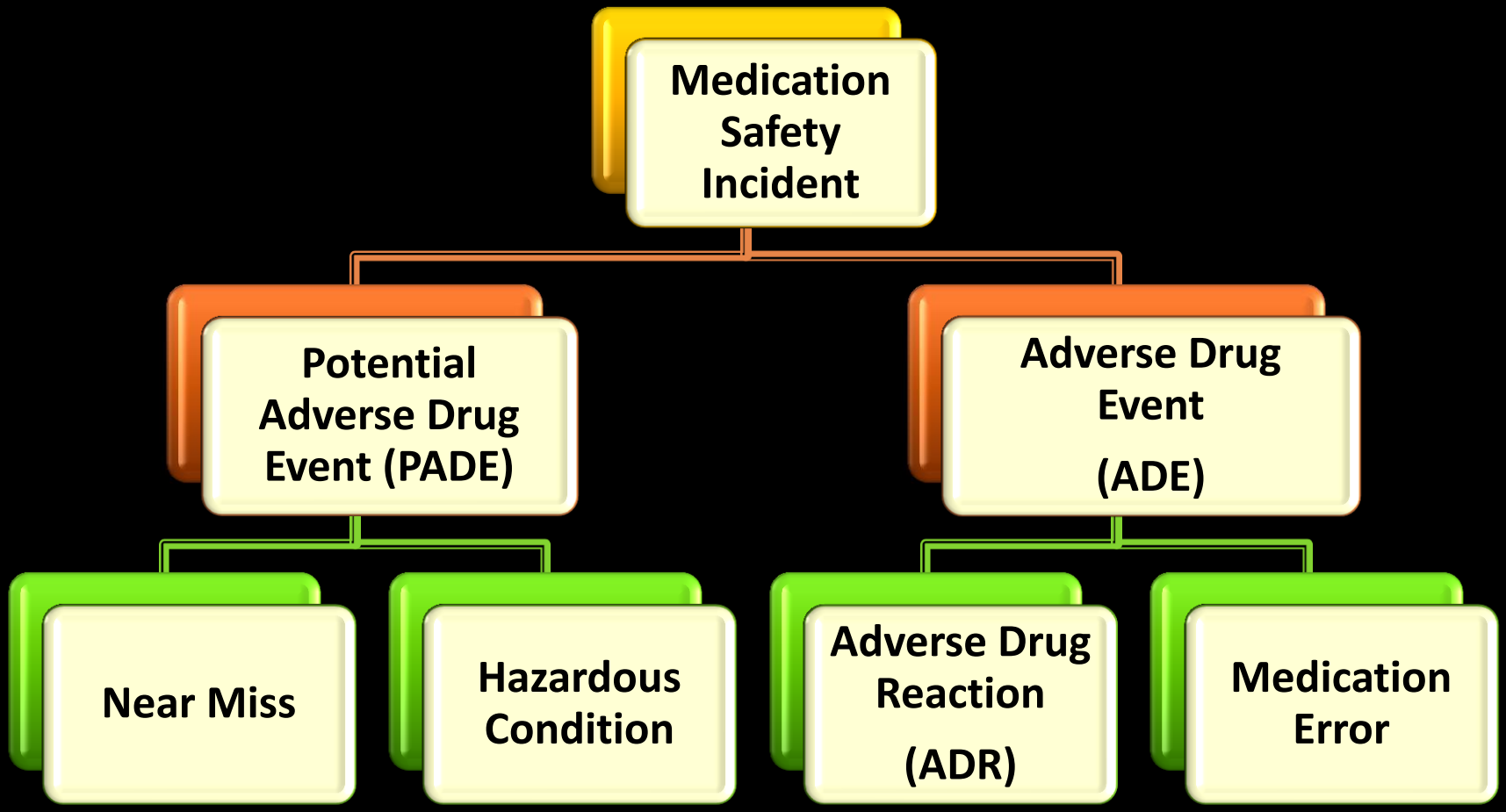
Learning Objectives

- Explain the reasons for reporting medication safety incidents
- State the types of reportable medication safety incidents
- Submit relevant information when reporting medication safety incidents
- Recall the local medication errors / near misses data
- Explain the mistake lesson learning cycle

Why Report?

- Ethical / medico-legal obligation
- Help identify hazards and risks in the system
- Sharing and learning

What to Report?



Source: AMNCH Tallaght: Medication Safety Incident Reporting Policy DTC4/2002

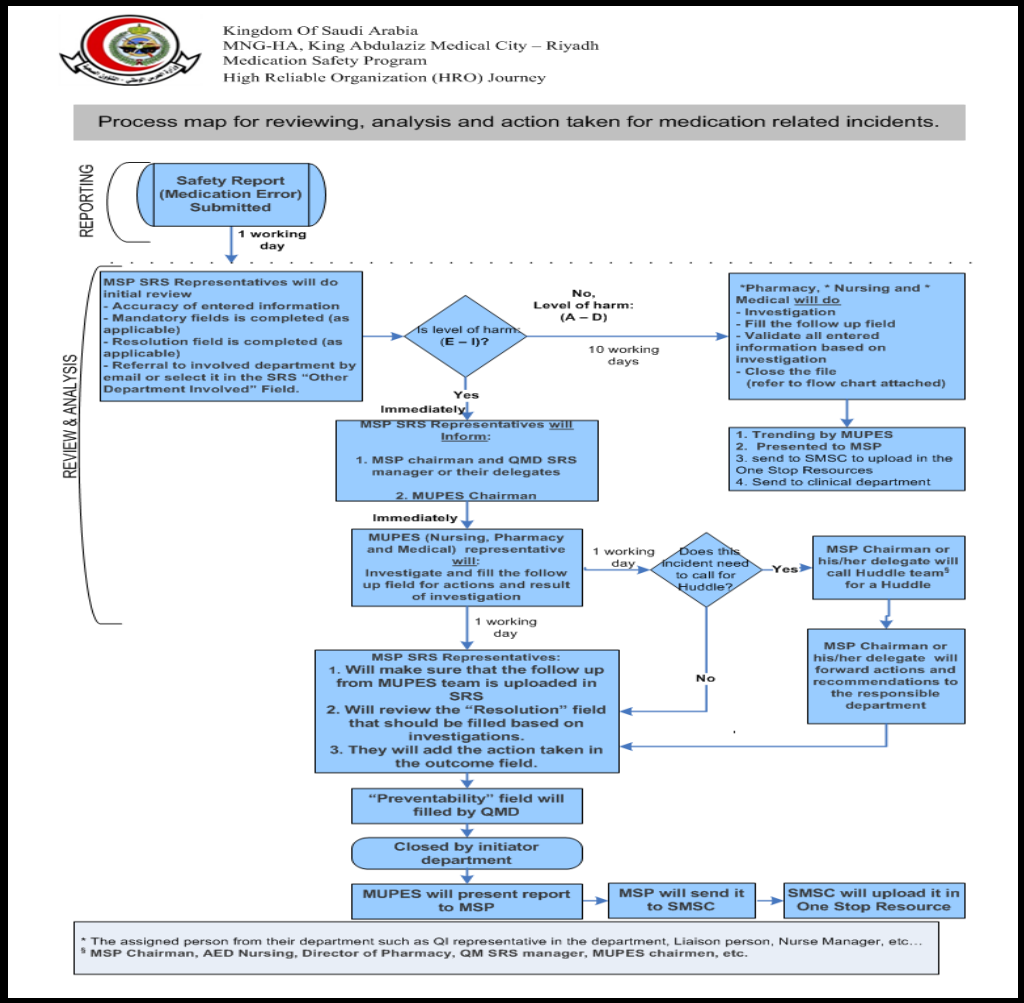
What Information to Report?

- JUST THE FACTS - include a factual description of what happened, how it happened, why it happened and the patient outcome
- Include names of products if the event involves a problem with labeling or packaging
- Include any additional patient monitoring or testing performed or medications administered as a result of the event

How to Report?

How to Report?

What Happens to the Report?

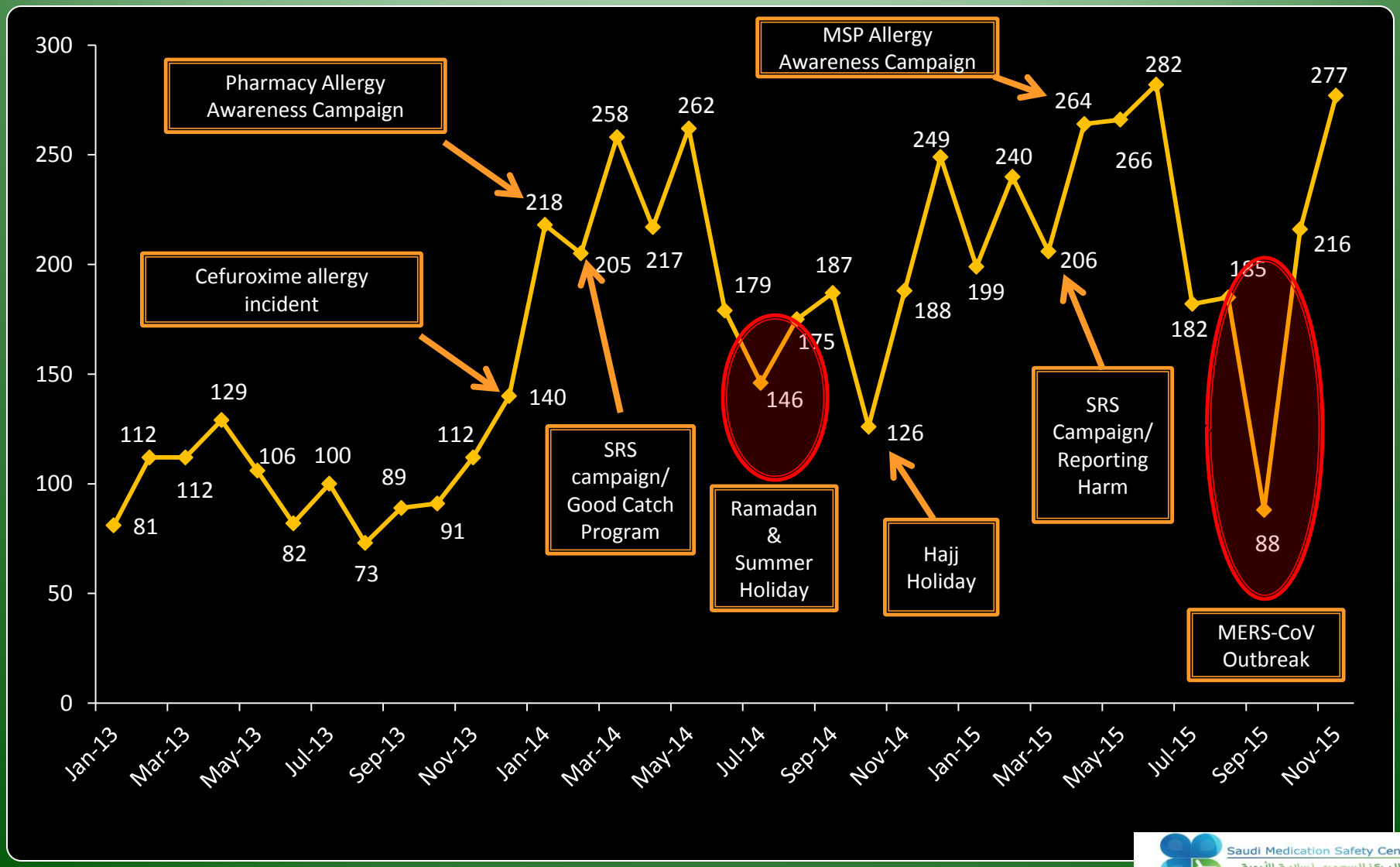


What Happens to Me?

MNG-HA adopts a "**JUST CULTURE**" approach in error reporting:

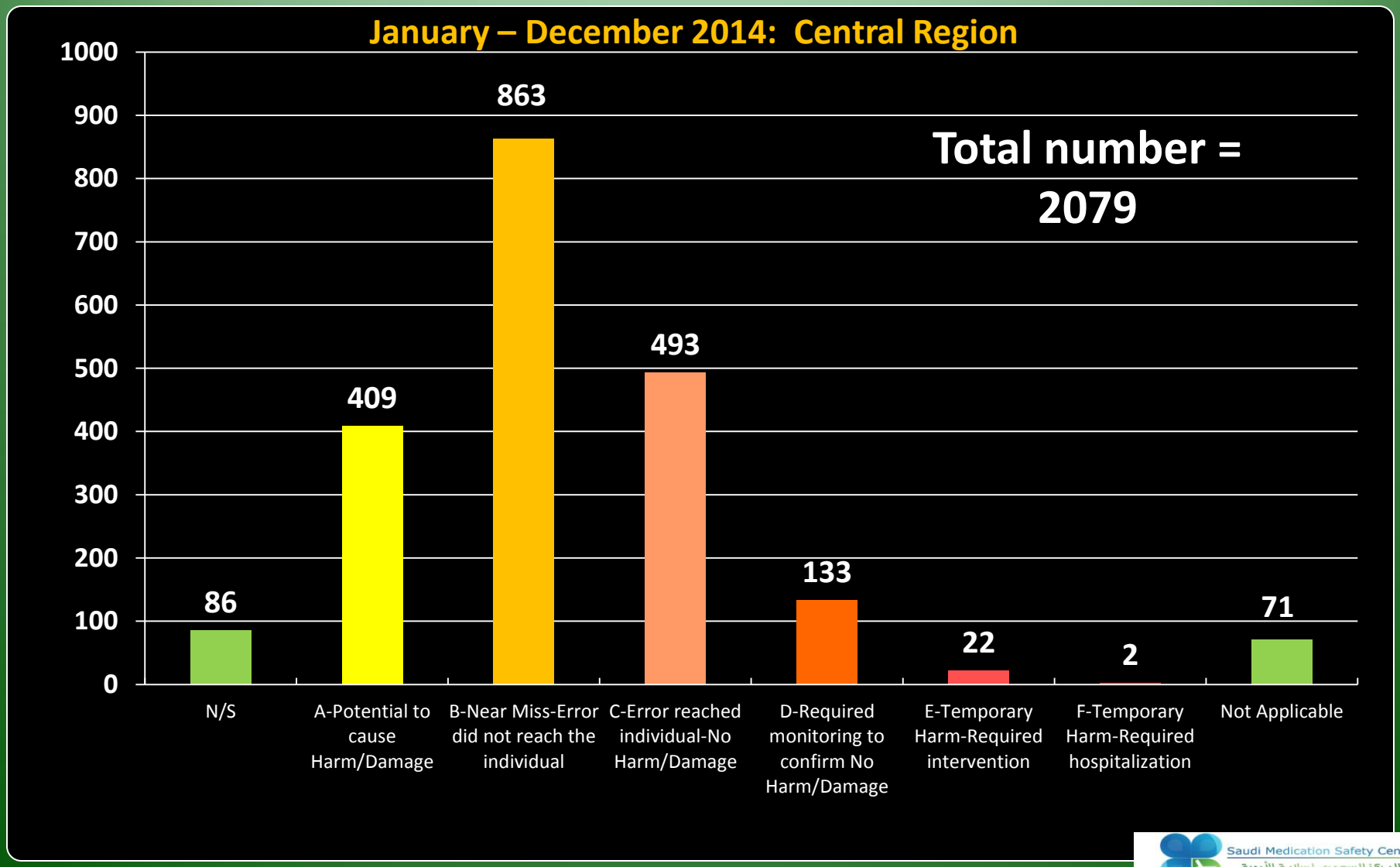
- Creating an open, fair, and just culture
- Creating a learning culture
- Designing safe systems
- Managing behavioral choices

Number of Medication Error at KAMC - Riyadh from Jan 2013 – Nov 2015



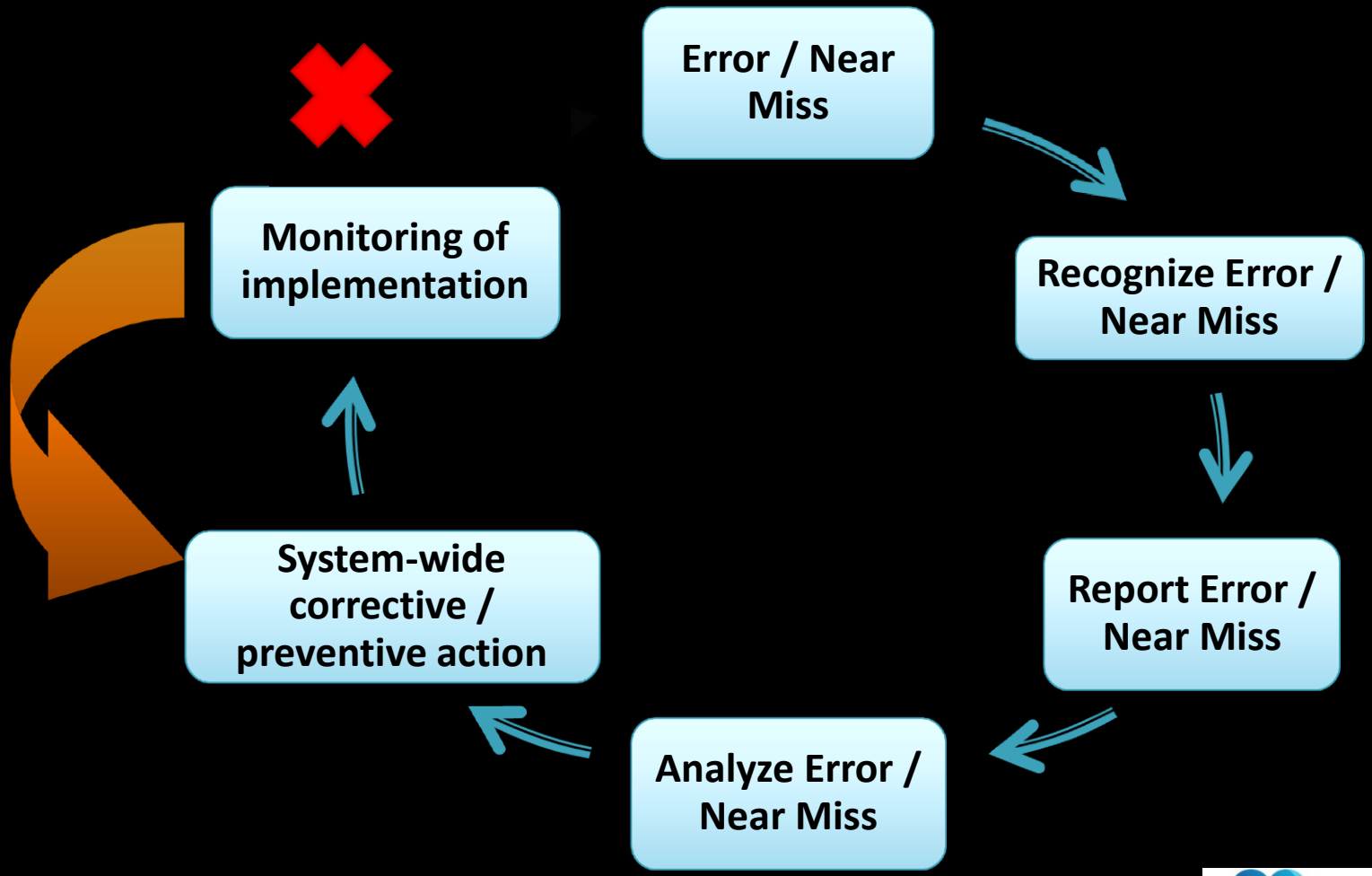
Saudi Medication Safety Center
المركز السعودي لسلامة الأدوية

Medication Error and Near Miss: Harm Category



What Did We Learn from the Data?

Lesson Learning Cycle

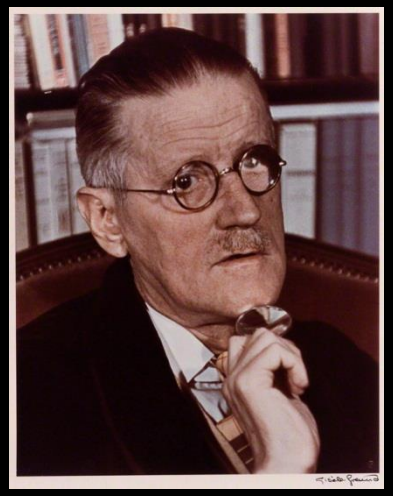


Overall Lessons Learned

Medication Safety is a Team Sport

“Mistakes are the portals of discovery”

James Joyce



Safe Patient Care Is Our Goal