

Clinical Pearls & Take Home Messages



Basic Medication Safety (BMS) Certification Course
King Saud bin Abdulaziz University for Health Sciences, Ministry
of National Guard – Health Affairs



Saudi Medication Safety Center
المركز السعودي لسلامة الأدوية

Follow the Policy

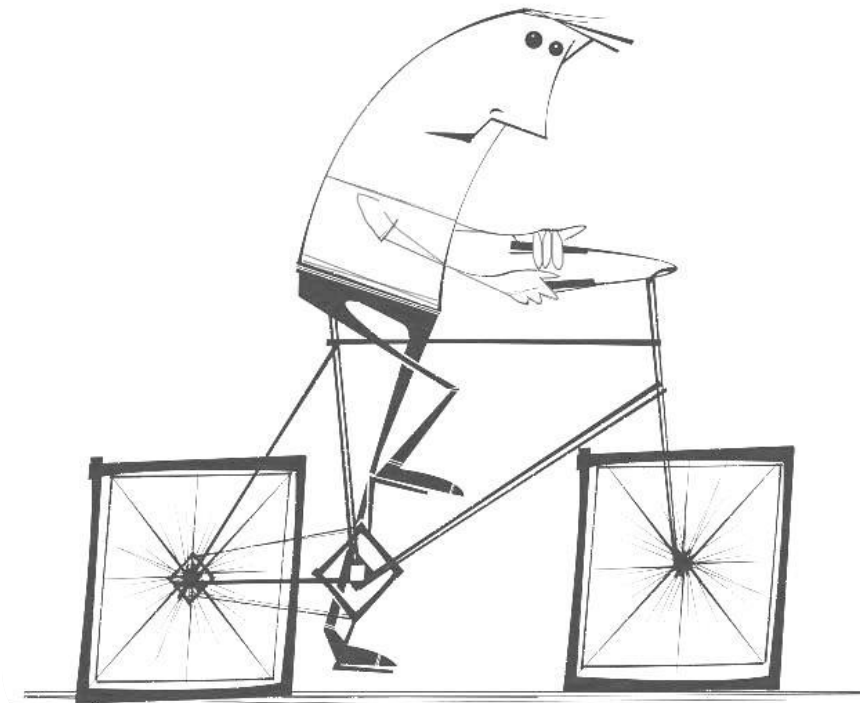


☐ Do No More

☐ Do No Less

Follow the Policy

Do NOT 'Reinvent the WHEEL'



Remember



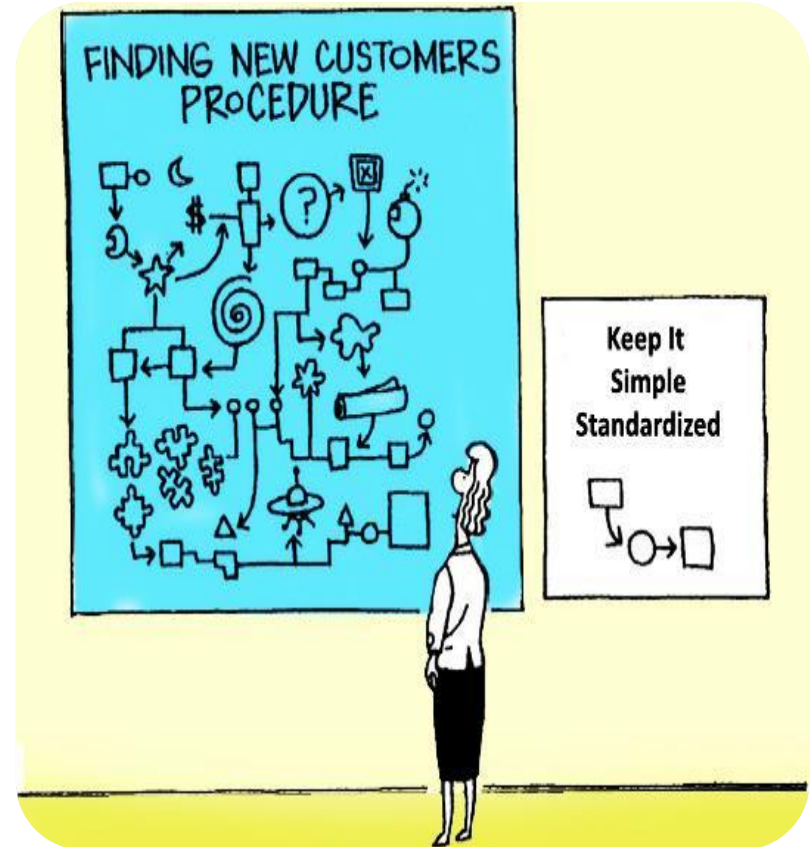
SYSTEM

SYSTEM

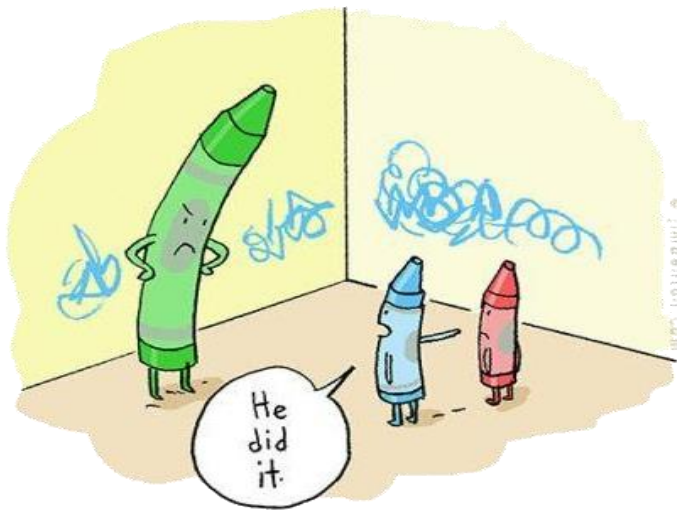
SYSTEM

KISS Principle

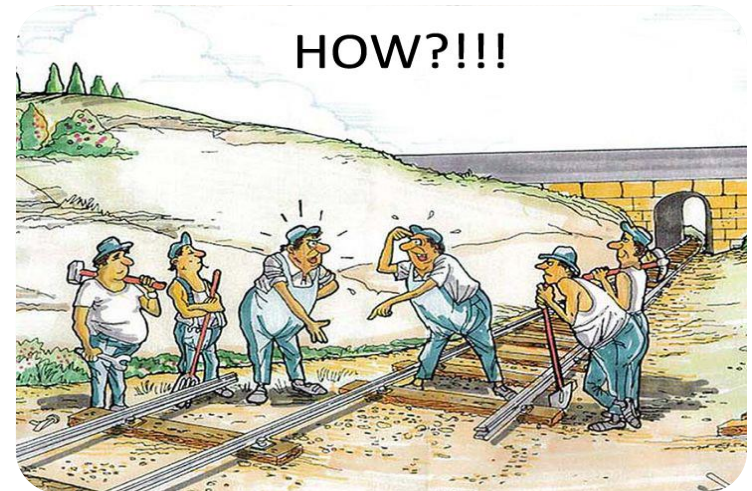
**Keep
It
Simple
Standardized**



From: “**WHO** did it ?”



To: “**HOW** did it happen ?”



JUST Culture



**“The most detrimental error
is failing to learn from
an error.”**

James Reason

Some people watch things happen!

Some people wonder what happened?!

Some people make things happen!



READ BACK ...





INDEPENDENT

Double-Check



Therapeutic Classes that Cause the Greatest Harm

- Opioids (all)
- Anticoagulants (all)
- Insulins (all)
- Chemotherapy

One Stop Resource



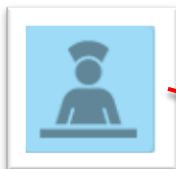
The screenshot displays the MNGHA (Ministry of National Guard Health Affairs) website. The header includes a search bar, user profile (Shareef, Fatma), and navigation links: Home, Achievements, Departments, Committees, E-Service, MNGHA Board, and Regulations.

Main Content Area:

- Get the New MNGHA Care Mobile Application:** A banner announcing the launch of the MNGHA Care mobile application, highlighting its availability in Riyadh city and other locations.
- MNGHA Care Mobile Application:** A section detailing the application's features and its role in providing healthcare services.
- SOCIAL ENGINEERING:** A banner featuring a person working on a laptop, likely related to the application's development or implementation.
- Upcoming Events:** A list of events including "Statistics Regression & Survival" (Sunday, 20/03 - Wednesday, 21/03) and "Neonatal and Pediatric Mechanical Ventilation" (Sunday, 27/03 - Wednesday, 28/03).
- MNGHA Lens:** A section showing a person in a medical setting, possibly a nurse or doctor, with a "Damman" label.
- MNGHA Objectives:** A list of objectives including "Highest Quality Care", "Patient Safety and Satisfaction", "Empowered Workforce", and "Financial Sustainability".
- BESTCare Go-Live:** A banner for the BESTCare Go-Live initiative.
- MNGHA Construction Projects:** A section highlighting construction projects.
- E-mail Setup:** A section for setting up email accounts.
- Date Converter:** A tool for converting dates between Gregorian and Hijri calendars.
- Prayer Time:** A table showing prayer times for various cities.

Footer:

- Adverse Drug Reaction SRS:** A section for reporting adverse drug reactions.
- Quick Links:** A row of icons for various services.



Communication

ISBAR

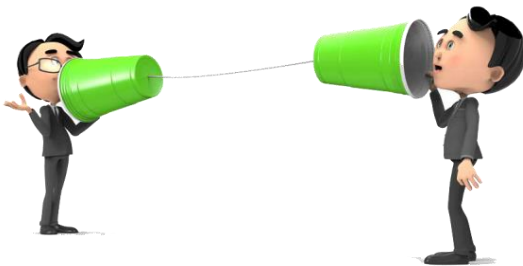
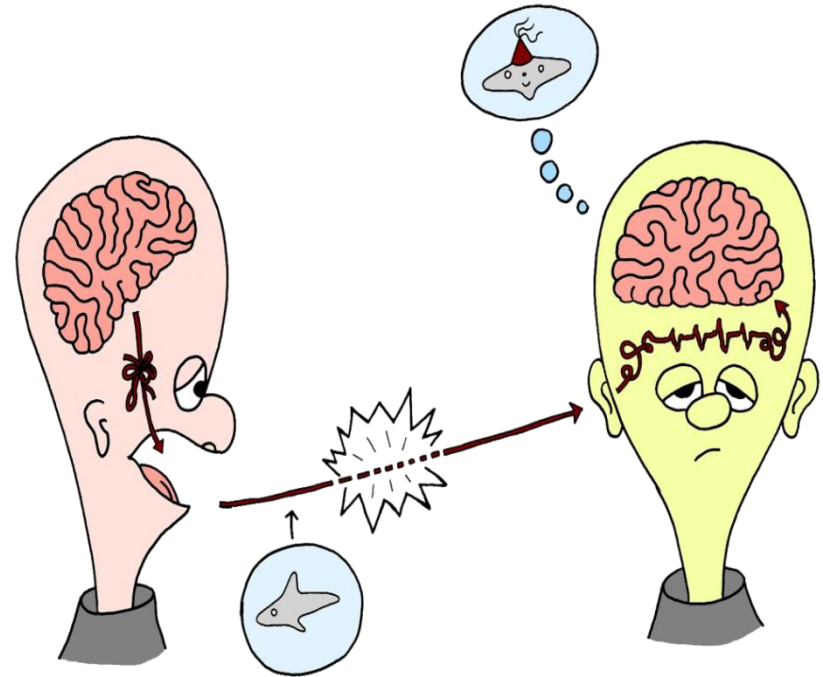
Identification

Situation

Background

Assessment

Recommendation



Patient Education



Acute Anaphylaxis Management

1. EPINEPHrine **IM**
2. EPINEPHrine **IM**
3. EPINEPHrine **IM**
4. EPINEPHrine **IM**
5. EPINEPHrine **IM**
6. EPINEPHrine **IM**
7. EPINEPHrine **IM**
8. EPINEPHrine **IM**



9. EPINEPHrine **IM**
10. EPINEPHrine **IM**
11. EPINEPHrine **IM**
12. EPINEPHrine **IM**
13. EPINEPHrine **IM**
14. EPINEPHrine **IM**
15. EPINEPHrine **IM**
16. EPINEPHrine **IM**

USING ABBREVIATIONS MAY SAVE MINUTES,

PROHIBITING

ABBREVIATIONS MAY SAVE LIVES

IF in Doubt, CHECK it OUT



- **Eliminate** the denominator
- **Put** a face on the data
 - ▣ **Start** every meeting with a **story**
 - ▣ **Convert** data to names, dates, & events
- Harness the power of **TRANSPARENCY**



Embrace the Power of Storytelling

There is no better way to inspire and sustain cultural change than through the simple craft of telling factual stories that move listeners into action.

The Institute for Healthcare Improvement & ISMP



Mini-RCA

WHY ?



WHY ?

WHY ?

WHY ?

WHY ?

If you require more than three (3) dosage forms to prepare / administer a dose, CHECK IT OUT !



Don't **ASSUME**



Always **CONFIRM**



It's NOT Rocket Science

It's not rocket science!



Be comfortable with
what you do, and feel
safe reporting

Safe Patient Care Is Our Goal